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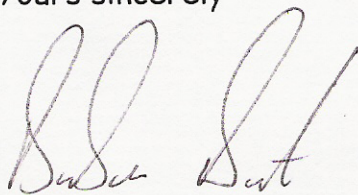
20 May 2004

Dear Vince

Thank you for the wonderful Italian lunch you provided for the Associates today.
The feedback I have received has been very positive.

It is nice to know we have such gifted people in our business and thank you once again
for your contribution to Associate Appreciation Week.

Yours sincerely



Barbara Burton
General Manager

